

SERVICE REQUEST

REQUEST			CONSULTANT		
TODAYS DATE		PROCESS BY		REQUEST BY	
TIMESLIPS NAME & ACCOUNT #					

CONSULTANTS: Indicate **NEW** client so Jackie Can Coordinate with Connie

SHIPPING: Forward name and address changes to Connie

U BILL BACK (Check All That Apply)		CHARGE ON			
T if you want it billed, leave blank if you don't					
Shipping		Yes	US Mail \$ ____ (Per Pkg) x ____ (# Sent)	\$	
Reverse Ship		Yes	Charges \$ ____ (Per Pkg) x ____ (# Sent)	\$	
Page Count		Yes	____ (Total Pgs) x \$ ____ / Per Page	\$	
Research Time		Yes	____ (Total Hrs) x \$ ____ / Per Hour	\$	
Disk / CD		Yes	____ (Total Dks) x \$ ____ / Per Disk	\$	
TOTAL TO BE BILLED					\$

Shipping Name/Address (If name/address Chg- Enter OLD)			Billing Name/Address (If name/address chg. - Enter NEW)		
TRANSMITTAL		STATE		PROJECT	
TYPE				DOCKET #	
DATE		EST EFF		COMMENT	

DESCRIPTION/ REFERENCE		TRANSMITTAL OF:			
SASE	DISK/CD	CHECK ATTACHED	CHECK REQUESTED		

U FAX / TARIFF REQUEST		PHONE #		FAX #	
COMPLETED BY			DATE COMPLETED		
CHECK ONE	FAX ONLY		FAX & MAIL		MAIL ONLY

CARRIER	DESCRIPTION	PRICE	UPDATES

BILL-BACK DESCRIPTION OF RESEARCH

U SHIPPING METHOD (Check Off All That Apply) LEE WILL DECIDE CARRIER	
ORIGINAL	
COPIES	



February 10, 2006
VIA ECFS

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Ms. Marlene H. Dortch
Secretary, Federal Communications Commission
445 12th Street SW
Washington, DC 20554

RE: WC Docket 06-36
EB-06-TC-060 - Certification of CPNI Filing

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Dear Ms. Dortch:

Pursuant to the Commission's Public Notice of January 30, 2006, Interactive Services Network, Inc., d/b/a ISN Telcom hereby files a copy of its 2006 Annual CPNI Compliance Certification as required by section 64.2009(e) of the Commission's rules. As directed by the Public Notice, please include this in WC Docket 06-36.

To the extent deemed necessary by the Commission, ISN hereby requests a waiver/extension of the February 6th submission date included in the Public Notice. ISN believes that good cause exists for granting this four day waiver/extension filing.

Please contact me at 407-740-3008 or cneeld@tminc.com if you have any questions about this filing.

Sincerely,

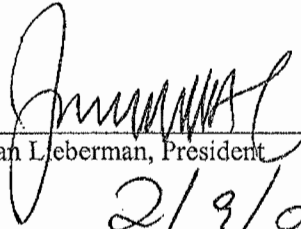
Craig Neeld
Consultant

cc: Byron McCoy (byron.mccoy@fcc.gov)
Best Copy and Printing (fcc@bcpiweb.com)
J. Lieberman - ISN (paper)
to file: ISN - FCC

**ANNUAL
OFFICER'S CERTIFICATION OF
CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) COMPLIANCE**

I, Jonathan Lieberman, certify and state that:

1. I am the President of and have personal knowledge of Interactive Services Network, Inc., d/b/a ISN Telecom operating procedures as they relate to CPNI, and the Rules and Regulations of the Federal Communications Commission regarding CPNI.
2. I hereby certify that, to the best of my knowledge, information and belief, ISN's operating procedures are adequate to ensure compliance with its CPNI obligations pursuant to Section 222 of the Communications Act of 1934, as amended, and the Commission's rules found at 47 CFR Subpart U.
3. A further statement outlining the ISN's operating procedures and compliance is attached as Exhibit A, as required by 47 C.F.R. §64.2009(e)



Jonathan Lieberman, President

Date

2/9/06

Exhibit A
Statement of CPNI Procedures and Compliance

Statement of CPNI Procedures and Compliance

ISN does not use or permit access to CPNI to market any telecommunications or non-telecommunications services. ISN has trained its personnel not to use CPNI for marketing purposes. Should ISN elect to use CPNI in future marketing efforts, it will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

ISN has instituted training procedures and a corresponding disciplinary process to ensure that its personnel understand and comply with restrictions regarding the use and disclosure of, and access to, CPNI.

ISN has a process for disclosing information to customers. To ensure that the caller or the party requesting information on an account is in fact the person authorized to receive such information our representatives verify the last 4 numbers of the social security, the account number, the service and billing addresses. If all this information matched what ISN has on file, then ISN request's that the customer submits a written request for call records along with a copy of the account holder's Driver's License or Identification Card. If signatures matched then ISN discloses such records.

ISN has a special process for law-enforcement requests for customer records via subpoena. This includes checking with the sender of the subpoena to validate the currency of the subpoena. Then the information is sent by medium requested in the subpoena. All call records are sent only to the officer originating the subpoena and there is a special note added to the account stating that such documents where released to such officer.

ISN maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties where allowed access to CPNI.